

## QUALITY POLICY

Liquitech is committed to an operating philosophy based on openness in communication, integrity in serving our customers, fairness and concern for our employees and responsibility to the communities within which we operate. Our vision is to exceed customer expectations for quality, safety, health and sustainability at a competitive cost.

Additionally, we are dedicated to creating a profitable business culture that is based on the following principles:

### OUR PEOPLE

The Company is committed to equality in employment opportunity and rewards, embracing wholeheartedly the cultural diversity within the local communities. Our employees' welfare and interests are foremost throughout all aspects of our business and how we conduct our affairs. The Company is committed to:

- Creating and nurturing an environment of success based on honesty and integrity;
- Empowerment through training and communication;
- Individual growth and equal opportunity.

### OUR CUSTOMERS

Customer needs are paramount and represent the highest priority within our business. Our obligation is to proactively seek out and define customer needs while addressing all requests expeditiously without creating false expectations.

### OUR QUALITY

The Company is committed to achieving competitive excellence and providing our customers with services developed, improved and delivered to meet or exceed their expectations by:

- Complying with all customer, statutory and regulatory requirements;
- Enabling employees to achieve business and professional goals;
- Continually improving our processes via our QMS;
- Extending our QMS practices throughout our Supply Chain.
- Beginning with a clear definition of customers' expectations, we strive to consistently meet or exceed them. We adhere to all applicable standards and customer specific requirements and endeavour to provide processes that ensure we achieve this in order to build a robust and industry leading business.

By continually improving the QMS the Company will commit to improving its information in its quality management system and therefore improving service to both internal and external stakeholders.